Volunteer Orientation Quiz

1. Volunteers who provide four or more hours a day will receive a meal ticket worth up to $6.00.
   True or False

2. Volunteers must sign out at the end of each day.
   True or False

3. All regularly scheduled volunteers are required to be fingerprinted before processing.
   True or False

4. When do you have to turn in your ID badge to Voluntary Service?
   A. When you go on vacation
   B. When you leave the Voluntary Service program
   C. At the end of your shift
   D. You never turn in your badge it belongs to you

5. You should stay home when you have the following.
   A. Vomiting
   B. Fever
   C. Skin rash
   D. All the above
6. Before entering a patient’s room you notice a precaution sign on the door. What should you do?
   A. Knock before entering
   B. Wear protective clothing
   C. Do not enter, get staff assistance
   D. Enter quietly without waking the patient

7. You take a patient to the canteen to purchase a soda, he hands you his wallet to get the money out for him. It’s ok for you to count his money and give to the cashier.
   True or False

8. As a volunteer you are required to ensure the confidentiality of patient information.
   True or False

9. When would a volunteer need to agree to the Rules of Behavior?
   A. When assignment requires computer access
   B. Before getting ID badge
   C. When filling out the volunteer application
   D. Never

10. When can a volunteer take photos of patients?
    A. If the patient signs a consent form and it is approved
    B. With your personal camera
    C. When involved in group activities
    D. In outpatient areas
11. What should you do if you witness patient abuse?
   A. Walk away and say nothing
   B. Confront the abuser
   C. Report it to your immediate supervisor
   D. Call your attorney

12. Volunteers can provide Spiritual guidance.
   True or False

13. Sexual Harassment consists of which of the following?
   A. Flirting
   B. Unwanted compliments
   C. Repeated sexual gestures
   D. All the above

14. You can bring a firearm on the VA campus as long as it is locked up in your car?
   True or False

15. A volunteer baked cookies at home for the patients. They can be given to the patients when?
   A. During a bingo activity
   B. Under Staff supervision
   C. When dietary runs out of cookies
   D. None of the above
16. RACE stand for:
   A. Rescue-Alarm-Confine-Extinguish or Evacuate
   B. Run around corridor easy
   C. Race-Alarm-Confine-Escape
   D. Rescue-Alarm-Chase-Evacuate

17. Dress code may be specific to volunteer assignments.
   True or False

18. In case of Emergency you would call:
   A. VA Police
   B. Operator
   C. 911
   D. All the above

19. Can you save your $6.00 meal ticket for next day use?
   Yes       No

20. You have been assigned an area and have decided you want a different assignment, can you find a different position on your own?
   Yes   No